

FAQ

Virtual Training and Exams

Mirth® Connect by NextGen Healthcare

TRAINING PRESENTATION

Q: How will the training be presented virtually?

A: The training will use Cisco Webex. Attendees can view the instructor's presentation and desktop, as well as hear and communicate with the instructor.

Additionally, each attendee will be provided access to an AWS (Amazon Web Services) WorkSpace. This is a virtual cloud-based Windows environment where attendees can do the hands-on labs that are part of the course. It will be pre-configured with all software and data required for the course.

CERTIFICATION EXAM

Q: How does the virtual certification exam work?

A: The certification will be held on the fifth day of training and include a certification review, a multiple-choice exam, and a practical hands-on exam.

AWS WORKSPACES

Q: What software is required to use AWS WorkSpaces?

A: To access your assigned environment, you will need to download and install a client application. This client application is available for the following platforms:

- Microsoft Windows 7, 8, 10, & 11
- Apple macOS (13.0 and above)
- Linux (Ubuntu Linux 18.04 and above)
- Google Chrome OS (45 and above)
- Apple iOS (8.0 and above)
- Google Android (4.4 and above)
- Amazon Fire OS 4 and Fire OS 5

Q: When will I have access to my assigned AWS WorkSpace?

A: Your WorkSpace will be allocated and available a few days prior to the start of the course. You will receive an email directly from your instructor with information about downloading the required client application and your credentials for logging in.

BETTER STARTS HERE.

Visit nextgen.com or call us at **855-510-6398**.

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