

# Discover a Simpler Approach to Health IT—Designed for Immunology

When immunology practices integrate their electronic health record (EHR), practice management, revenue cycle management (RCM), and patient engagement solutions on one system, the result is better outcomes overall. Moreover, cloud-hosted services coupled with health data insights ensure providers are equipped with the data they need to optimize care in a risk-free and fully supported environment.

What sets us apart from the rest:

- Full-circle approach—implementation tailored to your unique needs
- Personalized training—extensive training on time, and on budget
- Live nationwide call support—average support response time of two hours, compared to the industry average of two days
- **Ongoing solution evaluation**—solutions are continuously updated and new features are developed to meet your evolving needs
- **Quality program services**—hands-on regulatory training provides an added layer of guidance so you can focus on patient care

## NextGen<sup>®</sup> Closed Loop<sup>™</sup> Patient Experience

- Empower patients to engage with their care using one all-encompassing patient engagement platform
- Increase efficiency and decrease the burden on staff with call deflections, patient self-scheduling, automated smart wait lists, and more
- Reduce documentation time and return the focus to patients with the NextGen® Ambient Assist
- Reduce waiting room time by collecting patient information ahead of time with automated digital intake

## **IMMUNOLOGY** CONTENT

#### Specialized content development

Design and functionality enhancements are suggested by immunologists, for immunologists.

#### Content updated regularly

A team of immunology providers and developers work together to keep content current.

NextGen Healthcare RCM clients average a 98% first-pass clean claims rate.<sup>1</sup>



### EHR

#### More than 500 immunology-specific enhancements include:

- Documentation for asthma, sinusitis, allergic rhinitis, lupus, osteoporosis, gout, osteoarthritis, Sjogren's syndrome, ankylosing spondylitis, fibromyalgia, spondyloarthropathy, PMR, scleroderma, allergy and pulmonary function testing, and more
- Robust infusion and injection workflows with built in prior authorization tracking and medication inventory
- ScoreCard<sup>™</sup> captures and trends disease scores such as RAPID3, SLEDAI, ASAS, BASDAI, Total Lupus (TLAS), Psoriasis Area and Severity Index (PASI), etc.
- Outcomes tracking compares disease activity scores directly against treatments, biologics, and medications (started and stopped)
- Single-click copy forward functionality for side-by-side workflow comparison of previous to current encounters
- Generate SOAP notes from normal patient-provider conversations and receive suggestions for ICD-10s, medications, and lab/imaging orders with NextGen Ambient Assist

### **Practice Management**

#### An integrated platform helps:

- Automated infusion billing accurately generates charges based on medication administered and duration of infusion
- Lower IT overhead with single database management
- Share demographic data and reduce double entry
- Conduct HIPAA-compliant MPI searches for patients from other practices
- Flexible documentation to accommodate individual workflows within your practice, including ambient listening AI, quick-save templates, voice recognition, and free text

### **Revenue Cycle Management**

#### Secure every dollar you earn with:

- An informative digital check-in and billing experience for patients
- Automated charge creation and create custom coding rules
- Maximized financial performance with clean claims and A/R management
- Customized contract audit and recovery

# Awarded Top Customer Service Accolades by the Stevie<sup>®</sup> Awards for 7 Consecutive Years

# TAKE THE NEXT STEP.

Discover time-saving, innovative rheumatology solutions. Contact us at 855-510-6398 or results@nextgen.com

1 Data is based upon internal NextGen Healthcare sources

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