Seamlessly Capture Patient-Reported Outcomes (PROs)

Clinect PROs: A Clinect Healthcare solution in partnership with NextGen Healthcare

Capturing patient-reported outcomes (PROs) can seem overwhelming and consume a significant amount of time for both patients and practices. While data collection helps clinical practices and is required at specific times to satisfy payors and meet compliance requirements, it can be difficult to manage the delivery and cadence manually.

To add to the challenge, PROs are not easily accessible by staff at the point of care, and providers may not know if patient data is "out of bounds" or abnormal. Patients can also resist completing PROs if the process involves too much work, such as app downloads and installments.

Growing demand for PROs

Insurance companies have begun to require PROs to be collected prior to authorizing various procedures (for example, knee surgeries). If your practice engages in quality programs or research studies connected to grant opportunities, then efficiently documented PROs are essential.

Your competitors might use patient-reported outcome data to attract new patients.

Enable patients to submit PROs conveniently

Clinect PROs is a solution that allows patients to respond to PRO requests through text, email, in-office tablets, or on their mobile device—anytime, anywhere.

There are no cumbersome apps to download or registration procedures. Patients receive a unique secure link, confirm who they are, answer specific questions, and submit. Feedback is scored, per the conditions of the PROs, with alerts and notifications triggered as needed.

Make it easier for your practice to collect PROs

Clinect PROs follows the patient throughout their treatment. Care teams receive alerts when thresholds are met and other data in real time.
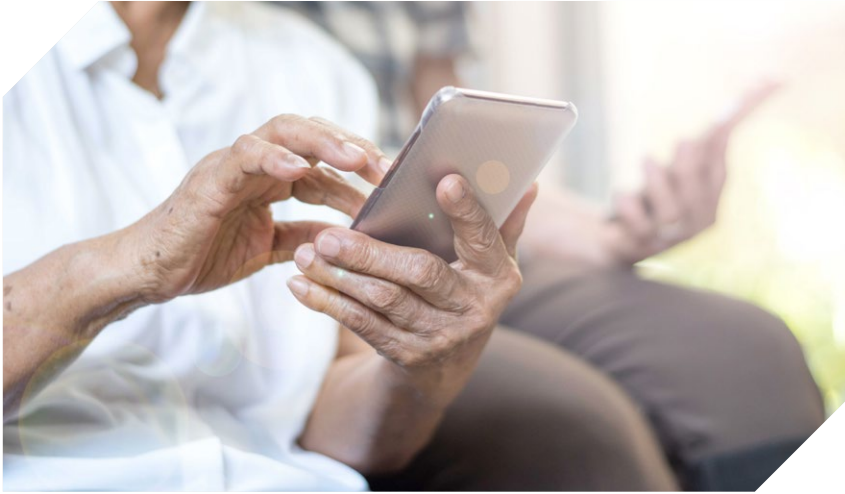
Features

Easy-to-use administrative tools:

- **PROs dashboard**—provides an overview of patients who received PROs along with their progression status and enables practices to resend or present PROs easily
- **PROs ordering**—sends/schedules PROs to patients in or outside the office
- **Portal**—monitors all activity: responses, reporting, alerts, and analytics
- **Automated longitudinal cadence**—triggers what to ask and when to engage with patients both in and outside the office
- **Automated scoring trending over time**—provides graphical data insight
- **Physician benchmarking**—compares patient outcomes across providers
- **Integration with EHR**—gives your practice the ability to send a PDF of the PROs Screening Tool and responses to the patient's encounter in the EHR
- **Unique secure link** —ensures patients can have access from any device with no downloads necessary

nextgen healthcare

Maintain success in a patient-centric environment

As the healthcare industry continues toward patient-centric and value-based frameworks, providers will need robust tools to measure elements of care that are most important to patients and providers. Patient-reported outcome measures seek to comprehensively capture these important outcomes driving patient and provider satisfaction.

Benefits

With Clinect PROs, your practice can:

- Achieve a more detailed understanding of a patient's symptoms and emotional state to determine a personalized care plan

- Ensure patient touchpoints throughout the patient's treatment

- Enable patients to provide their view of their outcomes from either the practice or at home

- Provide critical clinical data to providers before discussions with patients

- Alert your providers to response thresholds in real time

- Automatically capture patient condition data to facilitate insurance pre-authorization

- Save valuable personnel time and focus more on patient care

- Standardize the symptom assessment process

- Improve clinical outcomes

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Contact us at **855-510-6398** or email **results@nextgen.com**