



NextGen Digital Documentation

No connectivity? No problem—Now you can easily and reliably document care beyond clinic walls

When delivering care outside the clinic, providers may need to collect data in locations without reliable access to the internet or cell service. Until now, this made documenting care in the EHR or practice management (PM) system much more difficult—you might be forced to take notes with pen and paper, document from memory, or re-key information—all time-consuming, inefficient options.

The challenge: No connection

Types of care commonly provided in a patient's home include palliative care, physical and occupational therapy, and treatment for homebound individuals. Even if connectivity is available, it's often unreliable. Providers may feel uncomfortable using the patient's Wi-Fi network or may not have access to it.

Likewise, community care may be delivered in areas with poor or no connectivity. Consider street medicine, pop up clinics, and tribal healthcare, which is often provided in the home. Connectivity issues are also commonplace at sites such as skilled nursing facilities and prisons. Even inside a medical practice, an internet connection may not always be available; for example, during a power outage or natural disaster or when IT systems are down.

The solution: NextGen Digital Documentation

NextGen Healthcare now offers a solution to ensure care is accurately documented in NextGen® Enterprise despite connectivity challenges. **NextGen™ Digital Documentation** enables clinicians to complete PDF forms on a laptop computer and capture discrete, reportable data for NextGen Enterprise EHR and PM even when there's no reliable internet or cell service.

NextGen Digital Documentation works with many different types of forms, such as review of systems, history of present illness, physical exam, SOAP notes, mental health intake forms, and more. Forty-eight forms are available out of the box, and more are being developed. To help ensure care is documented precisely, **fields in each form are mapped to template fields in the EHR templates and PM system.**

You can create custom NextGen Digital Documentation forms, with fields mapped to the appropriate EHR templates. You can also create a packet of forms. If you frequently use 3 or 4 specific forms during at-home patient visits, for example, you can bundle those forms together and select the packet for each encounter.

NextGen Digital Documentation enables clinicians to document care in PDF forms on a laptop computer, even when there's no reliable internet or cell service.

You can create custom NextGen Digital Documentation forms, with fields mapped to the appropriate EHR templates.

How it works

When care is delivered in a setting where connectivity is absent or unreliable:

- 1 The provider opens the NextGen Digital Documentation application, which is stored locally on their laptop computer (a Windows environment is required).
- 2 The provider selects the forms they want and completes them by filling in discrete, reportable data elements.
- 3 Information entered by the provider is encrypted and saved. It's then stored in the cloud using Mirth® Connect by NextGen Healthcare, a solution which supports seamless data exchange.
- 4 When the provider returns to the clinic, they open a desktop application. This application connects to the cloud and then shows the provider which completed forms are ready to be uploaded to the EHR and PM system.
- 5 The provider selects the forms that they want uploaded.
- 6 The application reads information from the selected forms, captures the data, and sends it to NextGen Enterprise EHR or NextGen Enterprise PM—where data elements are uploaded to the appropriate templates.



Complete control over data captured offline

Increasingly, medical practices find that they must reach out to patients in their homes and communities to deliver quality care. To ensure accurate and timely documentation, you need a solution for discrete data capture in areas where Wi-Fi and cell service are either absent or unreliable. NextGen Digital Documentation answers this need. **Give your medical practice complete control over all structured clinical and demographic data captured while in an offline setting.**

TAKE THE NEXT STEP

Find out about more time-saving, innovative documentation solutions available from NextGen Healthcare. If your medical practice already uses NextGen® solutions, reach out to your account manager. **You can also contact NextGen Healthcare at 855-510-6398 or results@nextgen.com.**