NextGen Clinical Document Abstraction

The answer to a problem that won't go away—excessive paper and electronic documents in your healthcare practice

It's taken for granted that we live in a digital age. But an increase in electronic documents does not always lead to a significant decrease in stacks of paper.

Healthcare providers and medical office staff are inundated by a continuous stream of electronic documents—referrals, consults, lab results, physical examinations, and more—as well as traditional stacks of paper. **Valuable time is wasted** sifting through documents to find data needed to deliver quality patient care and to run an effective organization.

A one-stop solution to healthcare's relentless challenge—dealing with excessive documents, both electronic and paper

Medical practices need an efficient, cost-effective way to organize vast quantities of both paper and electronic documents, quickly access relevant data found within, and enter that data into the EHR. **NextGen® Clinical Document Abstraction** is a one-stop solution to get valuable information extracted from all those documents and make it accessible as discrete data in the EHR.

Benefits include:

- **A more compressive patient chart**—the right data is available in the right place

- **Quick, easy access** to clinical data in the provider's standard workflow—without having to hunt down PDFs

- **More opportunity to focus on patient car**e—quick, easy access to patient data saves time

- **Prevention of unnecessary orders**—orders are closed when results are received

- **Timely data collection and reporting** which supports rapid and steady cash flow, thereby helping to ensure financial viability

An easy process for better organization and data access

NextGen Clinical Document Abstraction applies four simple steps to cut your documentation burden—both electronic and paper.

Assembly of content

Electronic documents, for example documents that arrive through e-faxing, are delivered to a centralized network folder on your practice's computer system. Your staff gathers and scans any paper documents—progress notes, diagnostic reports, lab results, hospital records, and consultations—then places the electronic copies in this folder as well.

Automated delivery

The contents of this folder are delivered automatically to a Document Abstraction team. This delivery is programmed and automated using an application within NextGen® Enterprise called the NextGen® Background Business Processor.

Data entry by a centralized team

According to directions received from your practice, the Document Abstraction team may:

- **Index and file information** within the EHR

- **Abstract data**—collect data from the documentation and enter it into discrete fields in the EHR

- **Update quality measures** based on information found in documents

- **Communicate with your practice staff** to manage any issues that arise during filing and abstraction; this communication occurs via NextGen Enterprise tasking features.

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Quality Assurance

NextGen Healthcare's Document Abstraction team operates with a goal of 98 percent or greater accuracy. Careful attention is given to each document—the team checks for errors, missing information, or items that require further action. Questionable items or those that require further action are sent back to your office staff via tasking. Regular quality audits are performed to help ensure the team achieves and maintains its accuracy goal.

What you receive

Within 24 hours:

- Documents are filed in the patient chart in the EHR
- Clinical content is entered as discrete data
- Quality measures are updated
- Items requiring review or further action are sent back to your office staff

It's that simple.

In addition, abstraction of predefined data sets helps improve quality reporting. Once the Document Abstraction team receives a response from your team regarding any questions or issues, processing of verified information also strengthens reporting.
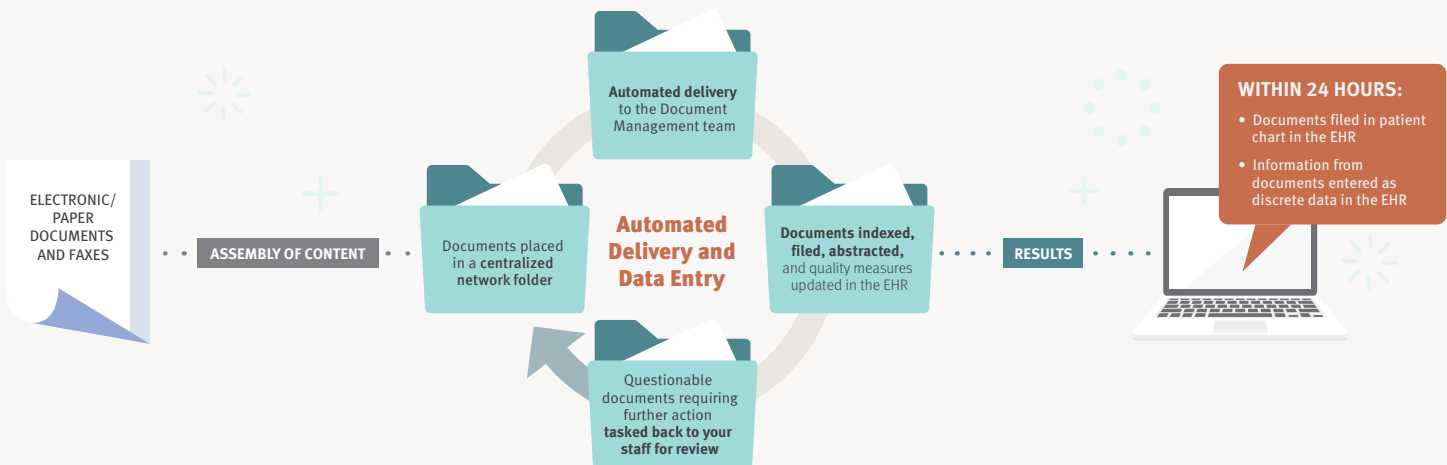
Time and cost-savings

Based upon historical utilization of similar services, NextGen Clinical Document Abstraction services can reasonably be expected to save a provider in your practice approximately 20 minutes per day. Support staff members can expect to save about two hours per day. As the chart below reveals, this time adds up quickly.[1]

Potential time saved with NextGen Clinical Document Abstraction			
	Daily	Monthly	Yearly
Per provider	20 minutes	6 hours	3 days
Per support staff member	2 hours	40 hours	20 days

For physicians, this may mean relief from stress caused by searching for documents and more time to devote to self-care and family and friends. Document management support can help alleviate physician burnout.

In addition to saving time, NextGen Clinical Document Abstraction makes your documentation more thorough and accurate. It provides better access to clinical data, which helps increase quality of care while lowering overall costs. NextGen Clinical Document Abstraction frees your practice to focus on what it does best—providing quality patient care.

ELECTRONIC/PAPER DOCUMENTS AND FAXES

ASSEMBLY OF CONTENT

Documents placed in a **centralized network folder**

Automated Delivery and Data Entry

Automated delivery to the Document Management team

Questionable documents requiring further action **tasked back to your staff for review**

Documents indexed, **filed, abstracted,** and quality measures updated in the EHR

RESULTS

WITHIN 24 HOURS:
- Documents filed in patient chart in the EHR
- Information from documents entered as discrete data in the EHR

BETTER STARTS HERE.

Contact us at **855-510-6398** or email **results@nextgen.com**.

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